

# Work with user approval



## Version Warning

The content below is for Apache Syncope <= 1.2 - for later versions the [Reference Guide](#) is available.

1. [Introduction](#)
2. [How approval is configured in the default user workflow](#)

## Introduction

This page aims to show how to work with user approval.

By [customizing the user workflow definition](#), any action performed on users can be subjected to administrator approval. The approval forms are also defined in the same place.

When approval is requested, administrators will find it under *TODO > Approval* on the administrator console and will be able to claim it and then choose whether to accept or reject.

## How approval is configured in the default user workflow

In the [default workflow definition](#), for example, when new user is created and membership of role 9 is requested, an approval request will be triggered.

Users falling under this condition will be set the `createApproval` status.



At this point administrators (i.e. other users assigned to role with id 7) will be able to approve or reject.

In the former case, the user is created and made *active*; in the latter case the user goes in the *rejected* status.

